

CARWIZ Turkey Rental Terms and Conditions

1.PARTIES

The General Conditions of this Motor Land Transport Vehicle Rental Agreement have been signed between KALITE OTOMOTIV AKARYAKIT VE TURIZM ANONIM SIRKETI, whose head office address is GULSUYU MAH. DEMIRKURT SK. NISSAN OTO SERVIS NO: 5, on the one hand, and the real or legal person who signed this agreement on the other hand.

2.DEFINITIONS

LESSOR: KALITE OTOMOTIV AKARYAKIT VE TURIZM ANONIM SIRKETI

TENANT: The natural or legal person who signs these general conditions,

USER/DRIVER: The driver specified in the vehicle delivery form as the person who will use the vehicle,

VEHICLE: The motorized land transport vehicle, the brand, model, license plate and other features of which are specified in the vehicle delivery and return form and which is rented to the TENANT for use during the rental period.

GENERAL CONDITIONS: These General Conditions of Motor Land Transport Vehicle Rental Agreement,

VEHICLE DELIVERY FORM: The form that shows that the rented vehicle has been delivered to the TENANT, its condition at the time of delivery,

the group, brand, model, license plate and other details of the rented vehicle.

VEHICLE RETURN FORM: The form that states that the rented vehicle has been returned to the LESSOR, its condition at the time of return and

other matters.

DAILY RENTAL AMOUNT: The rental amount to be paid by the TENANT, excluding all other fees and expenses, for a maximum rental period of

24 hours.

MONTHLY RENTAL AMOUNT: The rental amount to be paid by the TENANT, excluding all other fees and expenses, for a maximum rental period

of 30 days.

RENTAL CONDITIONS: These are the rules and conditions determined by the LESSOR regarding User Information, Rental Period, Fuel, Vehicle

Delivery, Insurances and Guarantees, Traffic Fines, Additional Products and Services, Mileage Limits, Payment Conditions,

Reservations, and Contract Changes, which are announced on the LESSOR's website www.carwiz.rent and/or on the call center at 0850 360 10 10.

3.TOPIC

The subject of these General Conditions is the rental conditions of the vehicle rented to the TENANT under the rental agreement, the manner and conditions of payment of the rent and other fees determined in return by the TENANT, and the mutual rights and obligations of the parties.

4.USE OF THE VEHICLE

4.1. The vehicle is rented to the TENANT during the rental period, and the TENANT declares and undertakes to use the vehicle in accordance with the Rental Conditions, vehicle delivery form, vehicle return form and the matters specified in these general conditions, to pay the

rental fee and the fees/charges specified in the vehicle delivery form and these general conditions, and to accept all matters specified in the Rental Conditions, vehicle delivery form and these general conditions.

4.2. In cases where the rental period, vehicle group, or departure and return address is changed, the rental fee and other charges will be recalculated by the LESSOR based on the prices in effect on the day the change request is made. In case of reservation cancellations, the cancellation policies in effect on the date of the reservation and published on the website will apply.

4.3. Rental services requested by the TENANT under these general terms and conditions will be provided by the TENANT collecting the requested vehicle from the relevant LESSOR branch by signing the vehicle delivery form. These vehicle delivery forms are an annex to and an integral part of these general terms and conditions and shall be interpreted together.

4.4. During the signing of the vehicle delivery form, current information will be prepared on the vehicle delivery form.

4.5. The vehicle was delivered to the TENANT by the LESSOR, complete with all tires, documentation, accessories, equipment, and tools and with all periodic maintenance procedures completed. The TENANT acknowledges receipt of the vehicle in good and sound condition, including the bodywork and mechanical features, and that there are no signs of accidents or damage, except as noted on the vehicle delivery form.

4.6. The RENTER accepts and undertakes to comply with the matters written in the vehicle user manual prepared by the vehicle manufacturer, to show the necessary care and attention in the use of the vehicle and to ensure that the vehicle is in good condition.

4.7. The TENANT agrees and undertakes to use the vehicle within the borders of the Republic of Turkey in accordance with the Highway Traffic Law and all relevant legal provisions. Furthermore, the TENANT will not use the vehicle in the ways described below, including, but not limited to, those listed above. Otherwise, the TENANT will be liable for any resulting penalties, expenses, and damages:

a) In the transportation of materials contrary to customs legislation and other laws,

b) Drug trafficking, participation in terrorist incidents, engaging in armed conflict, and all other illegal activities, including but not limited to these,

c) Pushing or pulling any vehicle etc.,

d) In the transportation of passengers or goods for commercial purposes,

e) Carrying personal cargo/items that would damage the vehicle and exceed the loading limit,

f) The vehicle was driven by a driver who had taken drugs or alcohol, or who was without a license, or who was not specified as a driver or additional driver on the delivery form,

g) As a result of the vehicle participating in the races and competitions and in the preparation trials for these (including, but not limited to, races, rallies, speed trials, etc.),

h) In places and conditions that are not suitable for the brand and model of the vehicle (sand or mountainous terrain, stream bed, swamp, etc.) and in places and roads that are not suitable for the technical structure and endurance of the vehicle,

- i) In unusual and unsuitable road conditions,
- j) During transportation by land, sea, river and air, except for ships and trains operating on licensed routes other than highways or where the vehicle enters and exits under its own power,
- k) No animal transport, including pets,
- l) In case of damage caused by contact with substances similar to cigarettes.

4.8. The vehicle will be driven by a driver and/or additional driver(s) who have met the age and driving license requirements specified on the vehicle delivery form, depending on the vehicle group. The RENTER is responsible for ensuring that the additional driver(s) specified on the vehicle delivery form fully and completely comply with the vehicle delivery form and general terms and conditions. Furthermore, the RENTER, along with the driver and additional drivers, is jointly responsible for any damage or loss that may occur due to the use of the vehicle.

4.9. The TENANT agrees and undertakes not to make any modifications to the vehicle without the written consent of the LESSOR. Otherwise, the TENANT will be responsible for the restoration costs and any damages incurred to the vehicle.

4.10. The RENTER accepts and undertakes to pay for all damages and losses, including all mechanical and electrical, that occur on the vehicle received in good condition, due to usage errors and/or carelessness, recklessness, failure to perform periodic maintenance on time, etc. (including, but not limited to, transmission failure due to incorrect gear changes, damages resulting from hitting the underside of the vehicle, damages resulting from continuing to use the vehicle despite the warning light being on, damages to parts such as tires and rims, fuel-related damages and malfunctions, clutch set replacement, etc.).

4.11. All fuel, parking, HGS, highway, bridge, etc. tolls, as well as traffic fines, interest, and additional fees for the vehicle are the responsibility of the TENANT and will be paid by the TENANT. Even after the lease expires, the TENANT is responsible for all fines issued during the lease period. Even if the fine receipt is written only for the license plate number without a name or signature, the TENANT agrees to pay the existing fine.

Any receipts for HGS, highway, bridge, etc. tolls, parking fees, and traffic fines issued to the vehicle during the lease period received by the TENANT will be paid by the TENANT. The amount paid will be collected from the TENANT, along with any late payment interest and additional fees, plus a 240 TL traffic fine service fee. Even if the lease term and these general terms and conditions have expired, the TENANT remains responsible for these amounts. The TENANT cannot request that the LESSOR object to tolls and traffic fines, such as those for HGS, highways, bridges, etc., and cannot avoid paying fines due to the LESSOR's failure to object, nor can they make any demands on the LESSOR in this regard. In addition, the LESSOR is authorized to collect fuel, parking, HGS, highway, bridge etc. tolls, traffic fines and interest and ancillary fees and service charges by offsetting them from the TENANT's credit card and/or security deposit without waiting for the end of the rental period and without the need for any permission, judgment or notification. This authority of the LESSOR is not limited to the contract period, and even if the contract has ended, the LESSOR is authorized to collect fuel, parking, HGS, highway, bridge, etc. tolls, traffic fines, interest and ancillary fees, and service fees by offsetting them from the TENANT's credit card and/or security deposit without the need for any permission, judgment, or notification. The TENANT accepts this authority of the LESSOR in advance.

4.12. The TENANT will pay the security deposit, which will be determined by the LESSOR according to the vehicle group (provided that it does not limit the amount of damage/damage to be incurred by the TENANT and the right to collect damage/damage exceeding this amount is reserved), to the TENANT via credit card, as per the TENANT's preference, before the vehicle is delivered. This amount is the security deposit for any damages that may occur on the vehicles and other receivables and other rights of the LESSOR arising from the contract. This deposit will be refunded to the same account, if charged to a credit card, within six business days of the vehicle's return date, provided that the vehicle is returned to the LESSOR in full and without any problems at the time and place specified on the delivery form, and that the TENANT has no outstanding debts. The LESSOR is not responsible for any delays caused by the bank in returning the deposit/removing the hold. If the vehicles are not returned on time, complete and without any problems, or if the TENANT has debts such as rent, HGS, toll, damage, fuel, additional products,

mileage, time overruns and/or other debts, the security deposit will be offset against these receivables without any notice, judgment or consent of the TENANT, and damages and receivables exceeding the security deposit will be collected separately from the TENANT. The LESSOR is authorized to collect damages and receivables exceeding this security deposit from the TENANT's credit card without any need for permission, judgment or notification, without being limited to the contract period.

4.13. All debts and obligations related to the "Vehicle Operator Liability" as defined by law in relation to the vehicle belong to the TENANT. The TENANT is solely responsible for all material and moral damages caused by their vehicle to third parties and/or motor vehicles and/or the environment. Therefore, the TENANT will compensate the LESSOR for all damages incurred by the LESSOR. Even if the Lease Term and General Conditions have expired, the TENANT will remain liable for damages incurred during the lease period.

4.14. The vehicle rented by the TENANT is equipped with systems that enable geographical location identification, primarily but not limited to a vehicle tracking system. The rented vehicle may be tracked, monitored, and its location and mileage information may be recorded by the LESSOR in order to prevent theft, loss and similar security breaches, and these records may be disclosed to official or unofficial third parties/institutions when necessary for security reasons or for use in legal, judicial/administrative proceedings/investigations. Article 16 of Law No.7533 on Amending the Internal Affairs Officials Law and Certain Laws and the Decree Law No. 375, which entered into force upon publication in the Official Gazette dated November 30, 2024, and numbered 32738, amended Law No. 1774 on Identity Notification, and the law entered into force. Currently, pursuant to the provisions of Law No. 1774, vehicle rental operators are obligated to report the individual or legal entity from whom they rented the vehicle to general law enforcement. In addition to this obligation, rented vehicles are now required to be equipped with a GPS device, also known as the Global Satellite Navigation System, and to retain vehicle location records for three years.

4.15. The TENANT accepts, declares and undertakes that the LESSOR is not required to provide collateral in the event of a request for provisional seizure or precautionary measures, etc., due to non-payment of rent and/or other debts arising from general conditions.

4.16. If, after the vehicle is delivered to the TENANT, the TENANT and/or any third party acts illegally with the vehicle, or if the vehicle is involved in any crime, or if official authorities impose a measure on the vehicle registration due to any reason for which the TENANT is responsible, and/or if the vehicle is delivered to the trustee and/or the LESSOR, these conditions will be terminated automatically without the need

for any notice, warning or judgment. In this case, the TENANT accepts and undertakes to pay the LESSOR, if any, all direct and/or indirect losses that may be incurred for this reason, including but not limited to towing, transportation, damage, parking, delivery,

finances, taxes, fees, etc., and the highest daily rental fee for that vehicle that will occur as long as the measure continues, without any objection, even if the contract is terminated.

Furthermore, if the vehicle is seized/confiscated by official authorities for these reasons, the TENANT is obligated to immediately pay the LESSOR the market value of the vehicle as of the date of seizure/confiscation. If the vehicle cannot be sold due to measures imposed by official authorities, the TENANT is responsible for any collateral, bank guarantee letter, or cash hold costs required to be submitted to the authorities to lift the measures, as well as any other costs.

4.17. Unless otherwise specified on the vehicle delivery form, the TENANT is obligated to drive the vehicle in accordance with the mileage limitation of 350 km (three hundred kilometers) per day for the first 10 days. For contracts lasting from 10 to 30 days, the mileage limitation for each contract, regardless of the rental period, is limited to 3.500km (three thousand kilometers). If the specified mileage limitation is exceeded, the

TENANT accepts, declares, and undertakes to pay the mileage excess fee, which varies depending on the vehicle group determined by the company, ranging from 10.00 TL (VAT included) for economy cars, to 15.00 TL (VAT included) for middle and upper segment vehicles. If the TENANT changes vehicles within the same contract for any reason, the mileage excess fee will be calculated based on the total mileage traveled during the contract.

4.18. The TENANT is obligated to return any fuel in the vehicle's tank at the time of rental, in the same condition as received. If the TENANT fails to return the fuel, the cost of the missing fuel will be calculated based on the current pump price and the resulting damage will be invoiced to the TENANT. In this case, the TENANT is also obligated to pay the TENANT a service fee of 30% of the damage specified on the vehicle delivery

form, plus the associated VAT. Even if damage is discovered after the vehicle is returned, the TENANT is responsible for any resulting damage. The TENANT is authorized to charge the TENANT's credit card for the service fee for this damage, without requiring any permission, notification, or legal action, and without limitation to the contract term. If the TENANT returns the vehicle with a higher fuel level than the one received, they cannot request a refund for any excess fuel. The TENANT does not refund any excess fuel.

5. PRICING AND PAYMENT

5.1. The TENANT is obliged to pay all fees stated in writing in these general conditions, the vehicle delivery and return form, and the fees for the following services, including but not limited to those listed:

a) Rental fee calculated based on the number of rental days,

b) If additional services such as baby seat, snow tires, valet delivery to the address (valet) are requested for the rented vehicle, oneway/

two-way drop-off, etc. are requested, the additional fee for these services will be charged.

c) If requested; Maximum Assurance, Super Maximum Assurance, Mega Maximum Assurance, Optional Financial Liability (IMM), Personal Accident (PAI), Tire, Glass and Headlight Insurance amounts,

d) Additional rental fees, one-way fees, legally applicable taxes, mileage exceeding fees, damage/loss compensation fees, service fees, insurance, fuel, parking, HGS, highway, bridge tolls, traffic fines and all their ancillary costs that may arise at the end of the rental period,

5.2. The TENANT will make payments as determined by the LESSOR. The TENANT requests that the rental fee be paid in advance using a credit card registered in the TENANT's name. The TENANT agrees, declares, and undertakes that if the rental fee or lease extension fee, other

fees covered by the general conditions, the vehicle delivery and return form, and legal payments are not paid in full and on time, all fees will become due and payable from the invoice date without any need for warning or notice, and that all due receivables will be paid from the invoice date, plus a 30% service fee, plus default interest at a rate of twice the Central Bank of the Republic of Turkey advance interest rate. The TENANT

reserves the right to unilaterally terminate the lease agreement and general conditions.

5.3. The TENANT irrevocably agrees to have all other fees arising from these general conditions, vehicle delivery, and return forms, including but not limited to the fees listed above, collected from the TENANT's credit card without any need for permission, judgment, or notification, and without limitation for the duration of the contract. Even if this contract expires or is terminated for any reason, this Article 5.3 shall remain in effect indefinitely.

6. INSURANCE AND LIABILITY

6.1. The TENANT is responsible for all damages, responsibilities, and obligations, including material damages, medical expenses, and all other damages of a nature, including material and moral damages, loss of value, and loss of profits, to other motor land vehicles, third parties, and passengers in the vehicle, which are outside the scope and limits of the Compulsory Liability Insurance for the vehicle leased to the TENANT. If

the TENANT compensates for any damages outside the scope of the insurance coverage and/or exceeding the limits, the TENANT accepts and undertakes to pay the LESSOR the payment made by the LESSOR, plus a service fee, plus default interest accruing at a rate of twice the advance interest rate determined by the Central Bank of the Republic of Turkey, starting from the payment date.

6.2. If the TENANT wishes to benefit from insurance policies such as Tire Glass Headlight (LCF), Personal Accident Insurance (PAI), Optional Liability Insurance (IMM), Maximum Insurance, Super Maximum Insurance, Mega Maximum Insurance, and Excessive Liability Insurance (EXCESS) at the time of signing the delivery form, the TENANT is obligated to pay the fees requested by the LESSOR in advance, in addition to the rental fee. The descriptions of the relevant insurance products are provided below:

a) Tire, windGlass, and Headlight Assurance: This assurance covers tire, glass, or headlight damage up to 20,000 TL (VAT included). It is valid for one damage. In the event of tire damage, it covers only one tire.

b) Personal Accident Insurance: Insurance that covers the driver and the people in the vehicle within the insurance limits.

c) Optional Liability Insurance: It is an insurance that covers the remaining part (material and moral) after the material damage caused by the TENANT to third parties is covered within the scope of traffic insurance coverage.

d) Maximum Assurance: Repairs are provided for damage to the vehicle bodywork up to 15,000 TL (VAT included) due to a single-party accident, subject to the tenant's declaration. Minor Damage Assurance covers damages and deficiencies such as missing interior equipment (ashtray, lighter, etc.), burns or tears in the seats and upholstery inside the vehicle, broken air vents, damage to screens and indicators, and missing or existing antennas on the exterior of the vehicle. This assurance covers Tire, windGlass, and Headlight (LCF) coverage.

e) Super Maximum Assurance: Repairs are provided for damage to the vehicle bodywork up to 20,000 TL (VAT included) due to a single-party accident, subject to the tenant's declaration. Damages and deficiencies such as missing interior equipment (ashtray, lighter, etc.), burns or tears in the seats and upholstery inside the vehicle, broken air vents, damage to screens and indicators, and the absence or presence of an antenna outside the vehicle are not covered by Super Mini Damage Assurance. This assurance covers Tire, windGlass, and Headlight Insurance, Optional Liability Insurance, and Personal Accident Insurance.

f) Mega Maximum Assurance: Provides repairs for damage to the vehicle bodywork up to 30,000 TL (VAT included) due to a single-party accident, subject to the tenant's declaration. Damages and deficiencies such as missing interior equipment (ashtray, lighter, etc.), burns or tears in the seats and upholstery inside the vehicle, broken air vents, damage to screens and indicators, and the absence or presence of an external

antenna are not covered by Mega Mini Damage Assurance. This assurance covers Tire, windGlass, and Headlight Insurance, Optional Liability Insurance, Personal Accident Insurance, and Exemption Insurance.

6.3. If any or all of the Maximum, Super Maximum and Mega Maximum assurances are requested by the TENANT and paid in advance, the "General Conditions for Land Vehicles Insurance" published by the Association of Insurance, Reinsurance and Pension Companies of Turkey in force on the date of the damage/incident, "Car Insurance" content regarding these assurances.

a) Collision of the vehicle with motorized or non-motorized vehicles that can be used on the road or railway,

b) Accidents such as the vehicle being hit by a fixed or moving object, or the vehicle hitting such an object, overturning, falling or rolling, as a result of sudden and external effects beyond the will of the user, whether in motion or at a standstill,

c) The actions of third parties with malicious intent or mischief, and the damages caused by persons who do not have the legal capacity to act,

d) The vehicle burns,

e) Including the risks of theft or attempted theft of the vehicle or vehicle parts, but excluding the coverages/situations listed in Article A.4 of the Land Vehicles Insurance General Conditions titled Damages That Can Be Included in the Scope of Coverage with a Supplementary Agreement) (hereinafter referred to as "general conditions of insurance") will be deemed valid.

f) Since the damage repair insurance and vehicle theft insurance limit are within the limits determined in the general conditions of the valid car insurance as of the date of the damage incident/incident, provided that they do not exceed the market value of the vehicle on the date of the damage/incident, the TENANT is responsible for all possible damages and material and moral compensations, loss of value, loss of earnings, etc.

that may arise against the rented vehicle, other motor land vehicles, people in the vehicle and other third parties that are outside the scope and/or limits of the said general conditions.

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Damage and repair coverage and vehicle theft coverage cannot be utilized with a declaration. However, if the TENANT requests and obtains additional coverage, damage to the vehicle bodywork resulting from single-party accidents may be covered by a declaration, up to a limit determined by the Lessor, provided that it falls within the general terms and conditions of comprehensive insurance published by the Association of Insurance, Reinsurance and Pension Companies of Turkey. The LESSOR is authorized to determine whether the damage and/or loss is covered, and the TENANT acknowledges, declares, and undertakes not to object to this determination. The PARTIES agree on this matter. The LESSOR is authorized, if it so wishes, to obtain insurance policies against its own risks arising from the aforementioned guarantees, and the TENANT cannot request to benefit from these policies and coverage. The TENANT will be liable to other motor vehicles, the driver, the occupants of the vehicle, and third parties for any damages that may arise from accidents involving the rented vehicle and other causes, including damages that fall outside the scope and limits of the insurance policies for which the TENANT has paid. The TENANT cannot request to benefit from insurance policies or the coverage of these policies for which the price has not been paid in full, in full, and in advance. In addition, even if the TENANT has requested and paid for additional insurance packages and optional liability, personal accident and excess liability insurance, he/she agrees to cover the damage/loss liability and related compensation, losses and expenses in the event of damage to himself/herself, the vehicle and/or its driver, persons in the vehicle and/or other third parties and/or other vehicles, under the conditions specified below, but not limited to those listed below, without any objection.

i) In cases where it is determined that the person was drunk and/or under the influence of drugs at the time of the accident,

ii) No traffic accident report was issued and no alcohol report was obtained.

iii) In case the traffic accident report, alcohol report, photocopies of the licenses of the vehicles involved in the accident, photocopies of traffic insurance policies, photocopies of driver's licenses, eyewitness report and declarations and other documents requested by the LESSOR are not/cannot be submitted to the LESSOR in full and complete within 3 days from the date of the accident/incident,

iv) In case of deliberate accidents, in case of use of vehicles contrary to traffic laws and/or the matters listed in Article 4.5,

v) In case of accidents and/or damages that occur as a result of the use of the vehicle by anyone other than the TENANT and the driver/drivers specified as additional drivers in the rental agreement,

vi) In cases where damages and losses are not paid for whatever reason in accordance with the general terms and conditions of the Insurance, Reinsurance and Pension Companies Association of Turkey Compulsory Liability Insurance, Optional Liability Insurance, Personal Accident Insurance, Increased Liability Insurance, and/or insurance/car insurance policies, and/or where insurance companies fail to make payments for any reason and/or in cases outside the scope and limit of the insurance/guarantee, the TENANT must submit the documents

specified in clause (c) to the LESSOR in full in order to benefit from the aforementioned insurance and guarantees. Otherwise, these guarantees and insurances will not be available, and the LESSOR is also authorized to demand and collect the rental fees accrued for the period up to the date of the complete and complete presentation of these documents.

6.4. The RENTER and additional drivers are obliged to take the following precautions in case of an accident:

a) To immediately inform the LESSOR by calling the Customer Services/Road Assistance Line at 0850 360 10 10 during business hours,

b) After turning off the ignition and without moving the vehicle, contact the nearest Police or Gendarmerie station and ensure that an accident, damage, theft, loss report and alcohol report are obtained.

c) Taking pictures of the car at the accident area,

d) Obtaining the names and addresses of relevant persons and witnesses,

e) Not accepting liability for non-existent defects,

f) In case of a double-sided accident, obtaining photocopies of the parties' driver's license, registration and traffic insurance policies, or if this is not possible, obtaining information such as the province where the driver's license number was issued, the name of the insurance company from which the traffic insurance policy was issued and the policy numbers, etc.

g) Not leaving the vehicle without taking adequate safety precautions,

h) To deliver the accident notification and relevant minutes and reports to the LESSOR within 72 hours from the date of the accident/incident,

i) In case of an accident resulting in material, fatal and/or bodily harm, to immediately report the situation to the nearest police or gendarmerie officers and/or relevant official authorities,

6.5. If the TENANT fails to request and pay the above-mentioned guarantees and insurances in full, in full, and in advance, the TENANT will be liable to the rented vehicle, driver, occupants, other motor vehicles, and third parties for any and all damages, losses, compensation, loss of value, and loss of profits arising from accidents involving the rented motor vehicle or other causes, and the TENANT will be obligated to pay these

costs. Furthermore, if the customer does not benefit from the Mega Maximum Insurance, a 65,000 TL exemption fee will be applied to vehicles per potential damage, provided that the damage documentation is complete and only in cases of bilateral accidents. In cases where the TENANT is found to be at fault for the vehicle rented by the TENANT during the rental period (including one-sided accidents), the deductible is 65,000 TL. The TENANT is obligated to pay the costs of any accidents and damages that may occur, according to the deductible amounts determined by vehicle groups. The TENANT is obligated to pay the deductible for any damages resulting from any accidents that have occurred or will occur during the rental period. This deductible limitation does not apply if the TENANT falls under the conditions specified in Article 4.7. IF THE TENANT has an accident under the conditions specified in Article 4.7, the TENANT is 100% responsible for all damage to the vehicle, including any loss of profit or value. The Mega Maximum Assurance package can be purchased to eliminate the deductible for one-sided accidents.

6.6. In the event of an accident, the LESSOR will block a security deposit for the damage and compensation amounts (provided that this does not limit the amount of damage and compensation to be paid by the TENANT, and without prejudice to the right to collect damage and compensation amounts exceeding this amount) from the TENANT's credit card without the need for any permission or notification. The LESSOR is authorized to collect the rental fee, damage, loss, compensation fee and all other receivables from the security deposit amount without being limited to the contract period, without the need for any permission, notification or judgment, and the TENANT agrees in advance not to object to this matter.

6.7. If the TENANT purchases vehicle theft insurance, they are obligated to take the necessary precautions to prevent theft in order to benefit from this coverage. In the event of a theft, the TENANT must prove they have taken the necessary precautions by returning the vehicle's registration and keys. They must also file a complaint with law enforcement authorities regarding the theft and submit an official report. In the event that the vehicle or any part of the vehicle is stolen while the vehicle is rented, all necessary reports must be obtained by the TENANT and submitted to the LESSOR. If the reports are not submitted by the TENANT within three days of the incident date, or if the vehicle is not covered by the general terms and conditions of the Insurance, Reinsurance and Pension Companies Association of Turkey (for example, but not limited to, leaving keys on the vehicle and/or handing the vehicle over to parking lot/car wash staff and/or breach of security, etc.), or in cases of theft not considered theft by insurance companies, the TENANT must immediately pay the current purchase price of the vehicle or vehicle parts/equipment to the LESSOR. The LESSOR reserves the right to demand a rental fee from the TENANT for the period leading up to this payment. The LESSOR also reserves the right to claim damages incurred. If the TENANT fails to pay the full price in full and in advance by requesting vehicle theft insurance, and if the vehicle or any part/equipment of the vehicle is stolen while the vehicle is being rented, the TENANT is obligated to immediately pay the current market value of the vehicle and any part/equipment on the date of the incident.

6.8. The TENANT is responsible for preserving any additional products, such as snow chains, baby seats, etc., as well as any documents, tools, equipment, and accessories belonging to the vehicle, which are included in the vehicle delivery form and are specified on the vehicle delivery form. These products are not covered by any guarantee, and in the event of damage/damage, loss, or theft, the TENANT will pay the LESSOR their current market value in cash, in one lump sum, and immediately.

6.9. The LESSOR cannot be held responsible for the loss, damage, theft, or theft of any items carried or left in the vehicle by the TENANT. Therefore, the TENANT cannot claim any rights or receivables from the LESSOR under any name.

6.10. The LESSOR is not the manufacturer of the vehicle and cannot be held responsible in any way for any damage, loss or compensation that may occur due to a manufacturing defect in the vehicle or its spare parts.

6.11. If the vehicle is used outside the rental period and/or by third parties other than the specified driver(s), by drivers and/or additional drivers who do not meet the age and/or license year limits, or in violation of the law or general conditions, the above-mentioned guarantees and insurances, even if paid by the TENANT, will be invalid, and the TENANT will not be able to benefit from insurance, security, and legal rights. The TENANT is jointly and severally liable with the driver for these damages and losses.

6.12. The LESSOR is not responsible for any damages that may occur due to the vehicle being out of service.

7. RETURN OF RENTED CARS

7.1. If the RENTER wishes to return the rented vehicle early, no refund will be made. In this case, the RENTER also reserves the right to claim any rewards and services or the cost thereof by taking advantage of campaigns, etc. If the reservation or rental fee has been paid in advance and the vehicle is not picked up on time, one day's rental fee will be deducted from the total rental amount collected from the customer, and any remaining amount will be refunded. The RENTER will have no obligation to keep the vehicle that was not picked up on time during the reservation/prepaid rental period. If the vehicle is not picked up on time and is requested to be picked up at any time during the reservation period, the RENTER's ability to accommodate this request will depend on the vehicle's current availability, and the RENTER will not be obligated to provide a vehicle.

7.2. The TENANT shall return the vehicle, including its spare tire, all tires, documentation, accessories, additional products and equipment, and tools, in the same condition as received, to the LESSOR's return address specified on the vehicle delivery form, complete and undamaged, on the return date and time specified on the vehicle delivery form. If the delivery and return (return) locations are specified as codes on the delivery form, the corresponding delivery and return (return) locations are specified on the relevant forms. If the TENANT returns the vehicle to an address other than the designated return address with the written approval of the LESSOR, the TENANT shall pay the one-way return fee determined by the LESSOR.

7.3. The TENANT must return the vehicle, including all documents, keys, accessories, tools, additional products, and equipment, undamaged and in the same condition as received. The TENANT is responsible for any deficiencies detected during the return of the vehicle, as well as any damage or loss incurred outside of normal use, and is obligated to promptly pay the amount determined by the LESSOR. Furthermore, the TENANT has the right to inspect the vehicle in detail and notify the TENANT of any damage or loss within 30 days of the return date. The preparation of a vehicle return form/report upon return does not constitute a waiver by the TENANT of this right to inspect and report the damage or loss. The TENANT will be responsible for any damage or loss incurred outside of normal use.

7.4. The TENANT shall apply to the LESSOR for all extensions and obtain the LESSOR's written approval. It is acknowledged by the parties that the TENANT is in unlawful possession of the vehicle in the event of extensions made without written approval. If the

TENANT fails to comply with any provision of the vehicle delivery form and these general conditions, and in particular, if the TENANT fails to return the vehicle to the LESSOR by the time specified on the vehicle delivery form, the TENANT authorizes the LESSOR to immediately repossess and seize the said vehicle, wherever it is, without prior warning, permission, or legal action. The TENANT acknowledges, declares, and undertakes that it will not make any claims against the LESSOR for this reason and waives all rights of litigation, complaints, and other claims. The TENANT is responsible for paying any damages and expenses that may occur during the repossession/seizure of the vehicle by the LESSOR. The TENANT is not responsible for any loss or damage to any objects or materials in the vehicle during the repossession/seizure of the vehicle. Even if the LESSOR has collected the rental fee for the delay period, it cannot be interpreted as the rental period being extended or becoming indefinite.

7.5. Furthermore, if the vehicle is not returned on the return date and time, the RENTER is obligated to pay a full day's fee for delays of 60 minutes or more, and the daily rental fee for each day of delay of 24 hours or more. In this case, the RENTER is also obligated to pay all damages incurred by the LESSOR, including those resulting from any disruptions to/disruptions to the reservation plan. Furthermore, this does not constitute an extension or indefinite rental period.

7.6. Third parties must sign the return form when returning the vehicle. If they do not sign, the employee on duty that day must keep a record with the person returning the vehicle and sign the relevant document along with a photocopy of their ID. Any damage found on the vehicle is deemed to be an admission by the RENTER that the damage was incurred.

7.7. If the vehicle is left in the branch parking lot or any area outside of working hours with the key on it, the daily fee will be charged until the TENANT comes to the branch during working hours and signs the return form. If payment is not made, legal proceedings will continue and sanctions will be imposed.

8. RIGHT OF TERMINATION, TERMINATION OF THE CONTRACT AND PENALTY CLAUSE

8.1. The LESSOR has the right to terminate these general conditions without prior notice, unilaterally and without compensation, if deemed necessary, without giving any reason during the rental period and without the need for any notice, warning or provision.

8.2. If the TENANT does not partially or completely comply with any or all of the obligations and commitments set forth in the general conditions and the vehicle delivery form, the LESSOR has the right to terminate these general conditions without prior notice, unilaterally and without compensation, without the need for any notice, warning or provision.

8.3. In case the TENANT abandons the business, applies for composition, enforcement proceedings are initiated against him/her by any means, has difficulty in paying, goes into liquidation or applies for bankruptcy, or applies to the court for bankruptcy postponement, or does not pay the rental fee or any of the LESSOR's receivables arising from these general conditions, vehicle delivery and return form in full and on time, or the credit card becomes unusable due to reasons such as the credit card being blocked, its limit being reduced, canceled, expiring, or the vehicle being abandoned anywhere (at the discretion of the LESSOR), or there is suspicion of abuse of trust (at the discretion of the LESSOR), these general conditions shall be terminated automatically without the need for any notice, warning or judgment.

8.4. Following the termination of these general terms and conditions, the TENANT is obligated to return the vehicle to the LESSOR within three hours at the delivery location specified in the rental agreement and/or vehicle delivery form. If the TENANT fails to do so, the TENANT irrevocably agrees to the LESSOR's right to seize the vehicle at its location without any notice, warning, or decision. The TENANT acknowledges, declares, and undertakes that it will not claim any rights from the LESSOR due to the LESSOR's exercise of its right to seize the vehicle and waives all lawsuits, complaints, and other rights. In the event of seizure, the items inside the vehicle will be recorded in a written report and the TENANT will inform the TENANT to retrieve them from the central office. The TENANT is not responsible for any lost items.

8.5. The TENANT accepts, declares and undertakes that all responsibilities and obligations of the TENANT arising from the general conditions and vehicle delivery form will continue until the day the vehicle is returned by the TENANT or taken over by the LESSOR, and the TENANT will be released from all obligations and responsibilities.

8.6. Regardless of whether the vehicle is returned by the TENANT or seized and collected by the LESSOR, the TENANT agrees and undertakes to pay the full rental fee until the end of the rental period, including the late payment fees specified in Article 7.5, any VAT accrued, and default interest accrued at a rate of twice the Central Bank of the Republic of Turkey advance interest rate. Furthermore, the LESSOR may claim compensation from the TENANT for any damages or losses and any lost profits.

9. TRANSFER, ASSIGNMENT, SUBTENANT, PRISON PROHIBITION

The TENANT may not transfer or assign these general terms and conditions to anyone else without the written consent of the LESSOR; may not assign the vehicle leased/delivered to them for use by anyone else, use it as collateral, lease it, exercise a lien on it, or engage in any other similar action. The vehicle may not be taken abroad without the written consent of the LESSOR. If written consent is obtained, all costs and responsibilities during international travel will be the TENANT's responsibility. The TENANT may transfer and/or assign the general terms and conditions, the vehicle delivery and return form, and/or any rights, receivables, and obligations arising therefrom to another person without the consent of the TENANT.

10. EVIDENCE / CRIMINAL LIABILITY

The TENANT accepts and undertakes that in the event of any dispute, the LESSOR's books and records will be taken as basis, that the LESSOR's books and records are definitive and conclusive evidence within the meaning of Article 193 of the Civil Procedure Code, and that he/she will not object to the LESSOR's records in any way.

11. PRIVACY POLICY

The PARTIES acknowledge that all commercial and professional information belonging to the other party, to which they will become acquainted pursuant to these general conditions and the vehicle delivery and return form, is confidential and undertake not to disclose this information to third parties, either during or after the contract, by the parties in question or their employees. This confidentiality commitment remains valid even if these general conditions expire or are terminated. The TENANT is obligated to pay any damages incurred by the LESSOR in the event of any breach of this confidentiality obligation. The TENANT's sharing of information such as the vehicle, brand, model, license plate, TENANT, user, additional driver, etc. with third parties and organizations from which it receives services shall not be considered a breach of confidentiality. The TENANT hereby accepts this authority of the LESSOR in advance.

12. DISPUTE RESOLUTION

Turkish law will apply to the interpretation of these general conditions and the vehicle delivery and return form, and/or any disputes that may arise between the parties. Istanbul Anatolian Courts and Enforcement Offices have jurisdiction to resolve disputes. If

Turkish and foreign language versions of the general conditions, the vehicle delivery and return form, and any annexes to these general conditions are included in the same document, the Turkish text will prevail in the interpretation of these texts.

13.CHANGE

These general conditions are not valid unless they are made in writing and signed by both parties on the vehicle delivery and return form. If the TENANT fails to sign the return form at the time of return, the information on the return form prepared by the LESSOR will be deemed valid. The TENANT acknowledges and declares that it may make changes or updates to these conditions at any time, unilaterally, and without the TENANT's approval.

14.NOTIFICATION

The parties accept, declare and undertake that the addresses written in these general conditions are their legal notification addresses and that any notifications made to these addresses will have all the legal consequences of legally valid notification unless the other party is notified in writing of any address change within 3 days.

15.STAMP DUTY

The stamp duty arising from the vehicle delivery and return form and general conditions will be paid by the LESSOR.

16.NOT CONSIDERED A WAIVER

The LESSOR's failure to exercise or delay in exercising any right or authority granted in these general conditions, vehicle delivery and return form does not mean that the LESSOR has waived that right or authority, nor does the single or partial exercise of a right or authority prevent the subsequent exercise of that or any other right or authority.

17.INTEGRITY OF THE CONTRACT

If any provision in these general conditions, vehicle delivery and return form is deemed invalid or no longer applicable for any reason, the other provisions of the contract will remain in force.

18.APPENDICES

The vehicle delivery and return forms, both executed together with these general conditions and after signing these general conditions, are an integral part of the general conditions and shall be interpreted together. All terms and conditions of these general conditions, consisting of 18 articles and two annexes: the Vehicle Delivery Form and the Vehicle Return Form, were read and discussed, and signed in (1) original and (1) duplicate copy on the date, with a copy given to the TENANT.

INFORMATION TEXT DATA CONTROLLER

Your personal data may be processed by KALITE OTOMATIV AKARYAKIT VE TURIZM ANONIM SIRKETI and the Lessor(s), whose commercial title is stated at the beginning of the contract and is a party to these GENERAL CONDITIONS, in their capacity as data controllers, in accordance with the Personal Data Protection Law No. 6698 (Law), within the scope explained below.

PURPOSE OF PROCESSING YOUR PERSONAL DATA

Your collected personal data may be processed by companies for the following purposes, in accordance with the basic principles set forth in the law and within the personal data processing conditions and purposes specified in Articles 5 and 6 of the Law:

- Carrying out the company's internal operations,
- Carrying out processes and operations that touch the customer,
- Carrying out marketing operations,
- Carrying out activities with legal, technical and administrative consequences,
- Carrying out corporate communication operations.

Within the scope of the above purposes, the personal data of data owners who do not benefit from the products and services offered by the companies but may benefit from them in the future may be processed for the purposes of tracking contacts with customers, opening potential customer records, measuring dealer and employee performance, and planning product and service sales processes. Detailed information on the purposes for which your personal data is processed by KALITE OTOMOTIV AKARYAKIT VE TURIZM ANONIM SIRKETI is included in the KALITE OTOMOTIV AKARYAKIT VE TURIZM ANONIM SIRKETI Personal Data Protection and Processing Policy, which can be accessed at www.carwiz.rent PARTIES TO WHICH YOUR PERSONAL DATA IS TRANSFERRED AND THE PURPOSES OF TRANSFER Your collected personal data may be transferred by companies to our business partners, suppliers, legally authorized public institutions and authorized private persons in accordance with the basic principles stipulated in the law and within the personal data processing conditions specified in Articles 8 and 9 of the law, in line with the purposes set out under heading 2.

MANAGEMENT OF COLLECTION OF YOUR PERSONAL DATA AND LEGAL REASONS

Your personal data will be collected by companies for the purposes listed above, in physical formats, through contracts and printed forms; and in electronic formats, through email, phone, SMS, social media, corporate websites, membership creation forms, tracking technologies such as cookies and pixels, marketing automation, email delivery platforms, mobile applications, call centers, organizational events, complaint management systems, image and audio recording systems, hybrid marketing, market research companies, and reference methods. Your collected personal data may be processed and transferred for the purposes specified in this disclosure statement, within the scope of the legal personal data processing requirements specified in Article 5 of the Law, including explicit consent, the establishment and performance of contracts, the fulfillment of our legal obligations, and the achievement of legitimate interests.

YOUR RIGHTS AS A PERSONAL DATA OWNER AS STATED IN ARTICLE 11 OF THE LAW

As a personal data subject, we hereby inform you that you have the following rights pursuant to Article 11 of the Law:

- To learn whether your personal data has been processed,
- To request information regarding the processing of your personal data,
- To learn the purpose of processing your personal data and whether it is being used in accordance with its intended purpose,
- To know the third parties to whom your personal data has been transferred, both domestically and internationally,
- To request correction of any incomplete or inaccurate processing of your personal data and to request notification of the processing to the third parties to whom your personal data has been transferred,
- To request the deletion or destruction of your personal data if the reasons requiring processing no longer exist, despite the processing being in

accordance with the Law and other relevant legal provisions, and to request notification of the processing to the third parties to whom your personal data has been transferred,

- To object if a detrimental result is produced by the analysis of processed data, exclusively through automated systems,
- To request compensation if you suffer damages due to the unlawful processing of your personal data.

You can submit your questions or requests regarding your rights listed above to KALITE OTOMOTIV AKARYAKIT VE TURIZM ANONIM SIRKETI by calling 0850 360 10 10 or filling out the contact form available on the website <https://www.carwiz.rent> Depending on the nature of your request, your applications will be processed free of charge as soon as possible and within thirty days at the latest. However, if the process requires additional costs, you will be charged a fee according to the tariff determined by the Personal Data Protection Board.